



PRONTO SENTINEL BC26

PROFESSIONAL BODY WORN CAMERA



USER MANUAL

1296P HD • 140° WIDE ANGLE • USB TYPE-C
WATER AND DUST RESISTANT

CONTENTS

- 01 PRODUCT OVERVIEW**
- 02 PACK CONTENTS**
- 03 CONTROLS AND BUTTONS**
- 04 GETTING STARTED**
- 05 RECORDING VIDEO**
- 06 PHOTOGRAPHY AND AUDIO**
- 07 NIGHT VISION AND LIGHTING**
- 08 PLAYBACK AND MENU SETTINGS**
- 09 COMPUTER CONNECTION**
- 10 INDICATOR LIGHTS**
- 11 TECHNICAL SPECIFICATIONS**
- 12 TROUBLESHOOTING**
- 13 SAFETY AND CARE**
- 14 WARRANTY AND SUPPORT**
- 15 ICO BODY WORN VIDEO GUIDANCE**

Keep this manual for future reference.

1. PRODUCT OVERVIEW



The Pronto Sentinel is a compact body-worn camera for security, facilities, lone-worker and incident-recording applications.

- Up to 1296P video recording
- 140° wide-angle lens
- Infrared night vision
- One-touch recording
- H.264 and H.265 video encoding
- MicroSD storage up to 256GB
- Water and dust resistant housing
- Lightweight 99g design

2. PACK CONTENTS

Check all items when opening the package. Contact the supplier immediately if anything is missing or damaged.

- Pronto Sentinel body-worn camera
- Magnetic mount and long clip
- USB Type-C charging/data cable
- User manual

Before first use

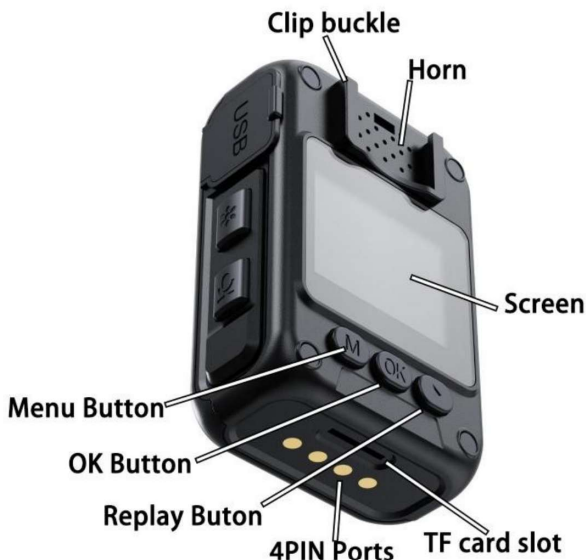
- Fully charge the camera.
- Insert a compatible microSD card while the camera is switched off.
- Set the correct date and time.
- Make a short test recording and play it back.

3. FRONT AND SIDE CONTROLS



The complete front and side control layout is shown above.
Keep this page open while learning the buttons.

REAR CONTROLS AND CONNECTIONS



Rear display controls, memory-card slot, clip buckle, loudspeaker and accessory contacts.

INDICATORS AND SIDE BUTTONS

Charging indicator light

Work indicator light



Charging and work indicators, together with the Record, Photo and Power buttons.

4. GETTING STARTED

Charging

Connect the supplied USB Type-C cable to the camera and a suitable 5V USB power source. A full charge takes approximately four hours.

Insert a memory card

Switch the camera off before inserting or removing a microSD card. Push the card into the slot until it clicks into place.

Power on

Press and hold the Power button for approximately two seconds. The display and green standby indicator will turn on.

Power off

Press and hold the Power button while the camera is in standby or recording mode.

Screen on/off

Short-press the Power button to switch the screen off or on without switching the camera off.

5. RECORDING VIDEO

Start recording

Press the Record button. The red indicator flashes while video is being recorded.

Stop recording

Press the Record button again. The recording is saved and the red indicator stops flashing.

One-touch recording

When the camera is switched off, press and hold the Record button for approximately four seconds to power on and begin recording.

Photograph during recording

Press the Photo button while recording to save a still image without interrupting the video.

Pre-record and delayed record

When enabled in the menu, the camera can retain footage from before the Record button is pressed and continue recording briefly after recording is stopped.

6. PHOTOGRAPHY AND AUDIO

Take a photograph

From standby, press the Photo button once. The image is saved in the photo folder.

Audio-only recording

Press the Audio Record button to begin recording audio. The yellow indicator flashes. Press the button again to stop and save.

Digital zoom

In standby or while recording, press and hold the navigation controls to adjust digital zoom.

Wi-Fi access point

Press and hold the Photo button for approximately four seconds to activate Wi-Fi access point mode, where this feature is enabled on the supplied configuration.

7. NIGHT VISION AND LIGHTING

Infrared night vision

Press OK to switch infrared night vision on or off manually. Automatic infrared control can be selected in the menu.

White LED light

Short-press the light button to turn the white light on. Short-press again to turn it off.

Red and blue warning lights

Press and hold the light button for approximately four seconds to activate the warning lights. Press and hold again to stop.

Effective range

The infrared system is designed to identify faces at up to approximately 10 metres in suitable conditions.

8. PLAYBACK AND MENU SETTINGS

Press the Playback button to browse video, photo and audio folders. Use the navigation buttons to select a file and press OK to confirm.

During video playback, use the navigation controls for fast forward or rewind at 2×, 4×, 8× or 16×.

Main menu options

- Video resolution and quality
- Photo size
- Pre-recording and delayed recording
- Loop recording and recording segment length
- Infrared mode and motion detection
- Screen timeout and automatic shutdown
- H.264 or H.265 video encoding
- Video audio and date/time watermark
- Vibration, key sounds and indicator settings
- Password protection, date/time and default settings

9. CONNECTING TO A COMPUTER

Connect the camera to a computer using the supplied USB Type-C cable. The connection supports charging and file access.

If password protection is enabled, complete the password-entry procedure on the camera before the computer can access the storage.

IMPORTANT Do not disconnect the cable, switch off the camera or remove the memory card while files are being copied or written.

File handling

- Copy important files to secure storage regularly.
- Use the camera menu to format a memory card when required.
- Formatting permanently removes all files from the card.

10. INDICATOR LIGHTS

Indicator	Status / meaning
Green	Standby; also indicates fully charged
Red	Charging; flashes during video recording
Yellow	Flashes during audio recording
Red and blue	Warning-light function active

11. TECHNICAL SPECIFICATIONS

Video resolution	2304×1296 / 1920×1080 / 1280×720 / 848×480
Video format	MP4; H.264 / H.265
Photo resolution	VGA / 3MP / 5MP / 8MP / 10MP / 12MP
Audio format	WAV
Display	1.6-inch TFT-LCD
Lens	140° wide angle
Storage	32GB / 64GB / 128GB / 256GB microSD
Battery	3.8V, 2350mAh rechargeable Li-polymer
Charging time	Approximately 4 hours
Operating time	Up to 10 hours at 720P
Housing	Water and dust resistant
Connection	USB Type-C
Dimensions	70 × 47 × 26mm
Weight	99g

12. TROUBLESHOOTING

The camera does not power on

Charge the battery fully, then press and hold Power for approximately two seconds.

Recording will not start

Check that a compatible microSD card is correctly inserted and has sufficient free space.

The computer cannot read the camera

Reconnect the USB cable and complete the password-access procedure if enabled.

Night-time footage is poor

Check that infrared mode is enabled and that the subject is within the effective range.

The camera is unresponsive

Press and hold Power to restart. If required, use the device reset function.

13. SAFETY AND CARE

- Use only a suitable 5V USB charging source and the supplied cable.
- Do not charge the camera if the cable, connector or housing is damaged.
- Do not open, modify or attempt to repair the camera.
- Keep the camera away from excessive heat, naked flames and corrosive substances.
- Clean with a soft, dry cloth. Do not use solvents or abrasive cleaners.
- Back up important recordings before formatting or replacing the memory card.
- Water and dust resistance can be reduced if port covers are open, damaged or not correctly seated.
- Dispose of the camera and battery through an approved electronic-waste collection service.

14. WARRANTY AND SUPPORT

The Pronto Sentinel is covered by a 12-month limited warranty from the original date of purchase, subject to proof of purchase and the full Maximon Solutions warranty terms.

The warranty does not cover normal wear, accidental damage, misuse, unauthorised repair or modification, or damage caused by incompatible accessories.

Support

- Website: www.maximonsolutions.com
- Telephone: 01628 878066
- Email: support@maximonsolutions.com

Warranty record

Model	
Serial number	
Purchase date	
Retailer	

15. ICO BODY WORN VIDEO GUIDANCE

Information for purchasers: This is a practical summary of key ICO guidance on body worn video (BWV). It is general information only, not legal advice. Organisations remain responsible for their own data-protection compliance.

Why BWV requires particular care

- BWV can be more intrusive than CCTV because it records at close range and may capture both video and audio.
- Use should be necessary and proportionate for a defined purpose, with a DPIA where the processing is likely to create a high risk to individuals.

Recording should be targeted and proportionate

- Avoid continuous recording unless it can be clearly justified; it may capture excessive or irrelevant footage.
- Configure pre-record or buffer functions to capture only the minimum footage necessary.
- Audio recording is particularly intrusive and needs additional justification; separate audio/video controls should be considered where practical.
- Take extra care in sensitive environments such as homes, schools and care settings.
- Train staff to recognise when recording is appropriate rather than recording routine interactions unnecessarily.

People should know when they are being recorded

- Be transparent about BWV use and provide clear privacy information.
- Inform people by verbal announcement, signage, a visible recording indicator and/or a clear privacy notice.

Security and governance

- Protect footage with appropriate technical and organisational security measures; consider encryption where appropriate.
- Document procedures for recording, downloading, access, retrieval, disclosure, redaction and secure disposal.
- Train operators on device use, data-protection responsibilities and handling requests from members of the public.

ICO GUIDANCE - RETENTION, ACCESS AND ACCOUNTABILITY

Retention, access and disclosure

- Keep footage only for the shortest period necessary for the purpose for which it was recorded.
- Use a clear retention and deletion policy stating how long recordings are kept and when they are securely erased.
- Store recordings so footage relating to a particular individual or incident can be identified, located and retrieved.
- Be able to respond to subject access requests for footage containing an individual's personal data.
- Redact identifiable third parties, for example by blurring or masking, where required before disclosure.
- If footage is routinely shared with another organisation, consider an appropriate data-sharing arrangement or agreement.

Quality and accountability

- Maintain the integrity and original quality of recordings and remain in control of the recorded personal data.
- Where applicable, consider relevant surveillance camera standards and codes of practice.

Practical points for purchasers and operators

- Use clear recording indicators and transparent operating procedures.
- Use controllable recording rather than unnecessary continuous capture.
- Provide secure storage, reliable retrieval, appropriate retention and secure deletion of footage.
- Have clear operator training, privacy and data-handling procedures.
- Have a process for subject access requests and redaction where required.

Source: Information Commissioner's Office (ICO), 'Body worn video (BWV)' guidance. Visit ico.org.uk and search 'Body worn video'.

Note: The ICO indicates that this guidance is under review following changes made by the Data (Use and Access) Act. Check the current ICO guidance before relying on this summary for operational or compliance decisions.



PRONTO SENTINEL BC26

Professional Body Worn Camera

www.maximonsolutions.com

01628 878066

Please retain this manual for future reference.